Shoreline Sightseeing offers some cruises that are accessible to people with disabilities. Service animals are welcome on all Shoreline boats.

**Architecture Tours**

Our Architecture Tour boats from our dock at Navy Pier Polk Bros Park are by far our most accessible vessels. Our boats can accommodate wheelchairs up to 30-inches wide. These wheelchairs must be able to navigate a ramp with a 2-inch step at one end. Our boats are both double-decker and single-level boats, and there is generally no protection from the sun, rain or wind. Restrooms on our double-decker boats are not accessible as they are located on the lower deck, which is accessible only via stairs.

Our Architecture Tours from our dock at Michigan Avenue are not accessible. There are two full flights of stairs to enter and exit the dock at Michigan Avenue.

**Classic Lake Tours from Navy Pier**

Our Classic Lake Tour boats are not accessible to wheelchairs due to narrow and steep boarding ramps.

Guests with crutches, canes, or walkers can be assisted onto our Classic Lake Tours.

Restrooms on our Classic Lake Tour boats are not accessible as they are located on the lower deck, which is accessible only via stairs.

**Water Taxis**

We cannot accommodate wheelchairs on our Water Taxis because most docks are not accessible. Guests with crutches, canes, or walkers, should note that many of our docks are accessible only by climbing one or more flights of stairs. Below is detailed information about our Water Taxi docks.

**Taxi Docks: River Side**

**Navy Pier Polk Bros Park:** Not designed for wheelchairs, but crutches, canes, and walkers can be accommodated to a limited degree. Access to these docks is on steep, inclined ramps.

**Michigan Avenue:** Not designed for wheelchairs, and crutches, canes, or walkers would be very difficult. There are two full flights of stairs to enter and exit the dock. Please note this dock location is closed until 2018 due to construction.

**Willis (Sears) Tower/Union Station:** Not designed for wheelchairs. Crutches, canes, or walkers would be very difficult to maneuver as this dock has two flights of stairs.

**Erie Street:** Not designed for wheelchairs; but crutches, canes, or walkers can be accommodated to a limited degree. There are five steps of different heights to navigate and the ramp can be steep depending on river level.
Taxi Docks: Lake Side

**Navy Pier:** Not designed for wheelchairs; but crutches, canes, or walkers can be accommodated to a limited degree. Access to these docks is on steep, inclined ramps.

**Shedd/Museum Campus:** Not designed for wheelchairs; but crutches, canes, or walkers can be accommodated to a limited degree. Access to these docks is on steep, inclined ramps.

**Buckingham Fountain:** Not designed for wheelchairs; but crutches, canes, or walkers can be accommodated to a limited degree. Access to these docks is on steep, inclined ramps.

If you have any questions about the accessibility of our tours and taxis, please call us at 312-222-9328 ext. 1